



Why? Change

Quality Policy

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Document maintenance and review history

This document will be reviewed as necessary by the document owner. The minimum review frequency is stated below, and the review date will be noted once review is completed, and any amendments are agreed.

Version	Date of Review	Reason for review	Reviewed by	Date amendments approved	Date of next review (Annually)
0.1	27/05/2022	New document - communicated to team	Emma Harrison (Director of Governance)	RTB - 30/05/2022	June 2023
0.2	June 23	Annual review / update address / inc ref to ISO 9001 certification	EJH	n/a	30/06/24



Why? Change Limited

Quality Policy

Our Aim

Providing business knowledge & services to transform people and industry.

Who are we and what do we do

We are a leading apprenticeship and training provider that empowers individuals to transform their business mindset, through a range of bespoke channels including: Lean & Six Sigma, Leadership, Marketing, Quality and Functional Skills training in the South Yorkshire region.

Our Guiding Principles



Accredited Courses

To fully equip our learners and give them the best experience possible, we deliver accredited courses as standard. Professional qualifications matter which is why we are an accredited study centre for the Chartered Management Institute (CMI), Chartered Institute of Marketing (CIM) and Pearson Edexcel. Whilst also being the only Bureau Veritas training centre across Yorkshire to deliver Quality HSE courses.

Our management is committed to the continuous improvement of quality objectives which underpin high quality delivery of training and apprenticeships which drive positive learner outcomes and experiences and is working towards gaining ISO 9001:2015 certification.

This policy is available to all interested parties and stakeholders and is published on our website www.whychange.com

Signed.....R T Byrne..... Date.....30/06/2023.....

Job role...CEO.....